

# right place. right time. every time.

service overview

## veterinary sciences services

NGL pioneered the Next Flight Out business back in 1971 when we began our mission critical transportation services. Since then, we have developed systems and processes that insure the highest levels of on-time service in the market.

Today, we are recognized as a leader in the veterinary science field with the transportation services for live specimens, laboratory animals, and clinical research. NGL has integrated stringent Standard Operating Procedures to support this industry where on-time shipments are crucial to be in coordination with strict time schedules.



### Geographic Reach

Our extensive network of couriers can provide local pickup and delivery service around the corner or around the world, providing more people with access to controlled and humane shipments regardless of rural or international distances.

### Customized Time-Critical Transportation Services for Live Specimens Same Day Ground Courier, Domestic SameDay Air Service, and Express International Service

### 24/7/365 Availability

We understand the importance of critical deadlines. That is why we are available around the clock, including weekends and holidays. Our offices are staffed by NGL employees 24 hours a day, 7 days a week, 365 days of the year. We are always available to provide weather condition updates, information on standards of care, and the status of your very critical shipment.

### Superior Performance – Near 100% failure-free service

- Our on-time performance is simply unrivaled in the industry.
- For each step in the process, we adhere to the most stringent Standard Operating Procedures in the industry with detailed standard of care procedures for temperature, food, and water provisions in case of unexpected delays.
- Our standard operating procedures include system-driven, redundant quality control measures to make sure all specific requirements are maintained throughout their trip.
- Our state-of-the-art transportation management system monitors the completion of 42 unique steps and ensures accuracy, IATA compliance, and on-time delivery.
- IATA trained Customer Service Reps that can help assist and explain regulatory domestic and international requirements.

### Superior Systems – Real Time Visibility and Proactive Notifications

- Our online shipping website is unmatched for its level of visibility and ease of use.
- Intuitive online shipping and tracking that provides you with up-to-the-minute complete information regarding your shipment while in transit to you and your partners.
- Automatic proof of delivery and status updates via the Web, phone, fax, or email – customized to your exact specifications and needs.

### NGL Transportation Services:

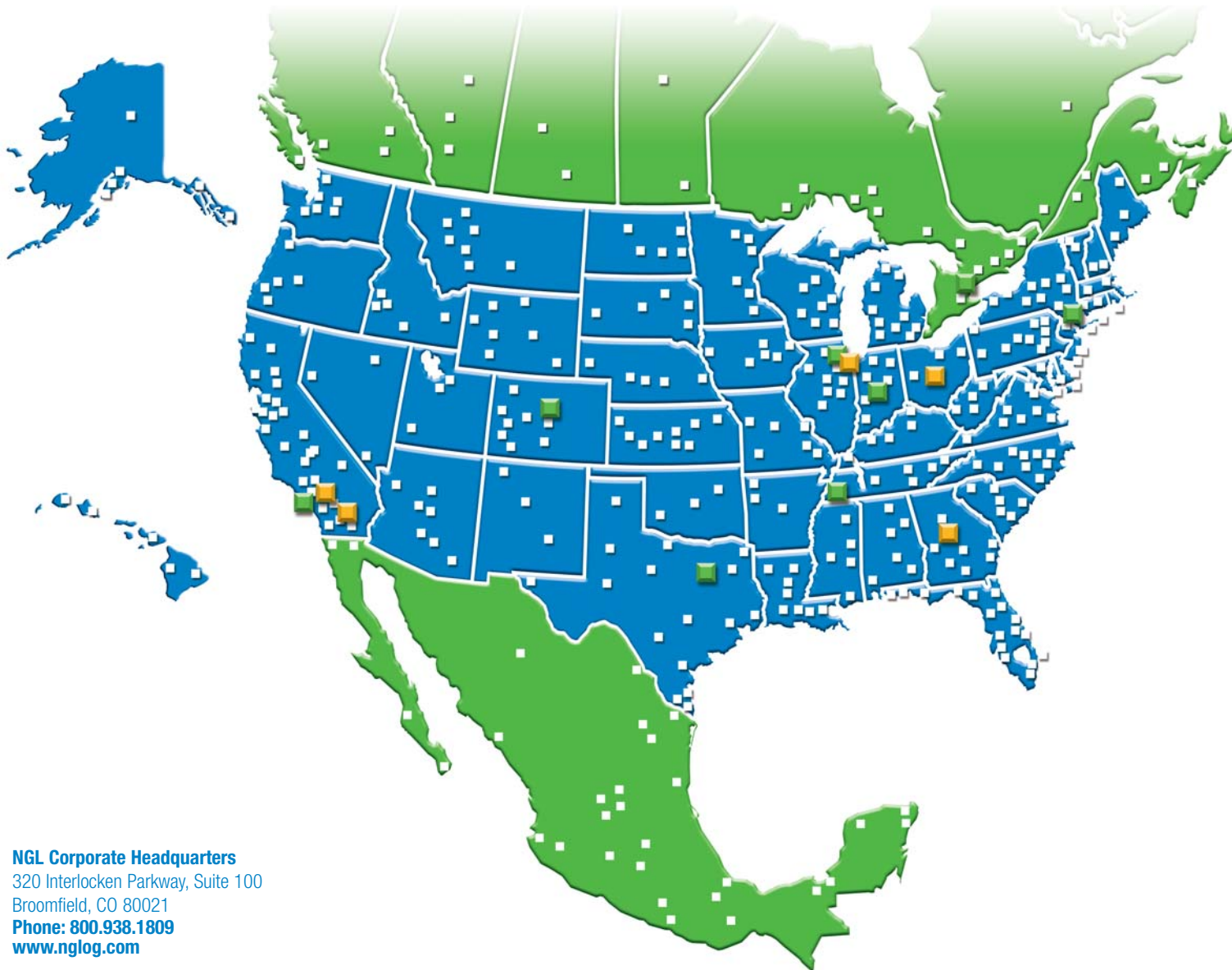
- Sameday Local
- Sameday Air
- International NFO
- Priority Airfreight
- International Airfreight
- Trade Compliance and Customs
- Ocean Shipping
- Freight Brokerage
- Parts Swap Out
- AOG
- Charter
- Reverse Logistics
- Time Critical Transportation

### NGL Logistics and Supply Chain Services:

- Contract Logistics
- Multi-Tenant Warehousing
- Service Parts Logistics
- E-Commerce Fulfillment
- Distribution
- Manufacturing Support Services

**Corporate Headquarters**  
320 Interlocken Parkway, Suite 100  
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Phone: 800.938.1809  
www.nglog.com





**We offer the following courier solutions:**

- Local Courier
- Next Flight Out National and International Services

**Facilities throughout North America,**

In addition to courier solutions, we offer a full suite of supply chain solutions. We have a network of distribution centers and forward stocking locations strategically located throughout North America.

**International locations available as well.**

**Get a Rate Quote:**

**Call: 1.800.938.1809**

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- forward stocking locations / less than 20,000 sf
- distribution center under 200,000 sf
- distribution center at or over 200,000 sf